

Accommodation terms and conditions

【Scope of application】

First article

1. Accommodation contracts and related contracts that our hotel concludes with guests shall be pursuant to the provisions of these terms and conditions.

Matters not stipulated shall be determined by laws or generally established customs.

2. If our museum agrees to a special agreement to the extent that it does not violate laws and customs, that special agreement shall take precedence, regardless of the provisions of the preceding paragraph.

[Application for accommodation contract]

Article 2

1. Those who wish to apply for an accommodation contract with this hotel must provide the following information to the hotel.

(1) Guest name

(2) Accommodation date and estimated time of arrival

(3) Accommodation fee

(4) Other matters determined by the hotel as necessary

2. If a guest requests to continue staying beyond the accommodation date set forth in item 2 of the preceding paragraph during their stay, the hotel will treat the request as having been applied for a new accommodation contract at the time the request is made.

3. When a "foreigner who does not have an address in Japan" stays overnight, in addition to stating his or her name, address, occupation, etc., he or she will be asked to state his or her nationality and passport number, as well as to present his or her passport and submit a copy. . However, if you do not have a copy, please consent to our copying.

[Establishment of accommodation contract, reservation deposit]

Article 3

1. The accommodation contract shall be concluded when the hotel accepts the application set forth in the preceding article. However, this does not apply if the museum proves that it has not given consent. In addition, when applying online, the Accommodation Terms and Conditions will be applied when the Hotel accepts the application set forth in the preceding article on the URL of the Hotel's online reservation reception site (hereinafter referred to as the "Site"), or The agreement shall be deemed effective when an e-mail to that effect reaches the server managing the e-mail address specified by the customer.

2. When an accommodation contract is concluded pursuant to the provisions of the preceding paragraph, we may request payment of a reservation deposit up to the basic accommodation fee for the accommodation period (or 3 days if it exceeds 3 days).

3. The reservation deposit shall first be applied to the final accommodation fee payable by the

guest, and in the event that the provisions of Article 6 and Article 18 apply, the reservation deposit shall be applied in the order of penalty and then compensation. If there is any remaining amount, it will be returned at the time of payment of fees pursuant to the provisions of Article 12.

4. If our hotel displays an incorrect accommodation fee and an application for an accommodation contract is made based on the incorrect accommodation fee, and the hotel accepts the application, the rate is significantly lower than the accommodation fee for the previous or subsequent dates. In this case, unless there is an indication of the reason why the price is low, such as ``limited'', ``special'', ``campaign'', etc., the accommodation contract will be invalidated as the consent is based on a mistake under civil law. We will promptly notify you of this.

[Special agreement that does not require payment of application fee]

Article 4

1. Notwithstanding the provisions of Paragraph 2 of the preceding article, the Ryokan may accept a special agreement in which the payment of the application fee set forth in the same paragraph is not required after the conclusion of the contract.
2. When accepting an application for an accommodation contract, if the hotel does not request the payment of the application fee set forth in Paragraph 2 of the preceding article or does not specify the payment date for the application deposit, it will be treated as acceptance of the special agreement set forth in the preceding paragraph. .

[Refusal of conclusion of accommodation contract]

Article 5

The hotel may not accept the conclusion of an accommodation contract in the following cases:

- (1) When the application for accommodation does not comply with these terms and conditions.
- (2) When there are no rooms available due to full occupancy.
- (3) When the person seeking accommodation is deemed to be at risk of engaging in acts contrary to the provisions of laws and regulations, public order, or good morals.
- (4) When the Guest is deemed to fall under any of the following A to C:
 1. Organized crime groups as defined in Article 2, Item 2 of the Act on Prevention of Unjust Acts by Organized Crime Group Members (Act No. 77 of 1991) (hereinafter referred to as "organized crime groups"), Article 2, Item 6 of the same Act. Members of organized crime groups (hereinafter referred to as "members of organized crime groups"), quasi-members of organized crime groups, persons associated with organized crime groups, and other anti-social forces.
 2. When the organized crime group or organized crime group member is a corporation or other organization that controls business activities.
 3. A corporation that has one of its officers who is a member of an organized crime group.

- (5) When a person attempting to stay overnight engages in behavior that causes significant inconvenience to other guests.
- (6) When the person seeking accommodation is clearly recognized as having a contagious disease.
- (7) When violent demands are made regarding accommodation or a burden that exceeds a reasonable range is demanded.
- (8) When accommodation is not possible due to natural disasters, facility failures, or other unavoidable reasons.
- (9) When the case falls under the provisions of Article 11 of the Ishikawa Prefecture Hotel Business Law Enforcement Ordinance.

[Guest's right to cancel the contract]

Article 6

- 1. Guests may cancel their accommodation contract by notifying the hotel.
- 2. If the guest cancels all or part of the accommodation contract, the hotel will charge a cancellation fee as listed in Attached Tables 2-1 and 2-2. However, this only applies when the Hotel notifies the Guest of the obligation to pay a cancellation fee in the event the Guest cancels the accommodation contract when the Hotel accepts the application stipulated in Article 3, Paragraph 1.
- 3. If the guest does not arrive by 6:00 p.m. on the day of the stay (if the expected time of arrival is specified in advance, 2 hours after that time) without contacting the hotel, the hotel will cancel the stay. The contract may be treated as having been canceled by the guest.

*Appended table 2-1 Penalty fee (regular period)

(Related to Article 6, Paragraph 2)

Number of contract applicants	Date of receiving notice of contract cancellation									
	No-show	On the day	The day before	2 days ago	3 days ago	5 days ago	7 days ago	10ays ago	14ays ago	30 days ago
1 to 14 people	100%	100%	50%	40%	30%	30%	20%	10%		
15 to 30 people	100%	100%	50%	40%	30%	30%	20%	10%	10%	5%
31 to 100 people	100%	100%	80%	60%	50%	30%	30%	20%	20%	10%

[Appended Table 2-1 Notes]

- 1. % is the ratio of the penalty fee to the basic accommodation fee.
- 2. If the number of contract days is shortened, a penalty fee of one day (first day) will be collected regardless of the number of days shortened.
- 3. If the contract is canceled for part of a group of guests (15 or more people), 10% of the number of guests (if the number of guests is a fraction) 10 days before the stay (if the application is accepted after that date, the date of acceptance) No penalty will be charged for the number of people corresponding to (rounded up if applicable).
- 4. cial plans (accommodation plans for fireworks festivals, concerts, sports tournaments, expositions, and other events, accommodation plans during busy seasons designated by the

museum such as Golden Week, summer, New Year, etc.) are arranged with the hotel or businesses affiliated with the museum. If you apply, the amount calculated according to the cancellation policy that you confirmed when you applied for the special plan will be applied to you, regardless of the penalty rate listed in Attached Tables 2-1 and 2-2 specified in the previous paragraph. We will accept payment as money. In this case, when specifying the event and period to which the penalty fee applies under the special plan, the content and period of the event and the details of the cancellation policy will be communicated to the hotel and It will be posted on the homepages, etc. of businesses affiliated with our museum.

*Appended Table 2-2 Penalty fees (May 2nd to 5th, August 8th to 15th, December 28th to January 3rd, busy periods designated by the hotel)
(Related to Article 6, Paragraph 2)

Number of contract applicants	Date of receiving notice of contract cancellation									
	No-show	On the day	The day before	2 days ago	3 days ago	5 days ago	7 days ago	10ays ago	14ays ago	30 days ago
1 to 14 people	100%	100%	80%	50%	50%	30%	30%	20%	20%	
15 to 30 people	100%	100%	80%	50%	50%	30%	30%	20%	20%	10%
31 to 100 people	100%	100%	80%	60%	50%	40%	30%	30%	20%	15%

[Appended Table 2-2 Notes]

1. % is the ratio of the penalty fee to the basic accommodation fee.
2. If the number of contract days is shortened, a penalty fee of one day (first day) will be collected regardless of the number of days shortened.
3. If the contract is canceled for part of a group of guests (15 or more people), 10% of the number of guests (if the number of guests is a fraction) 10 days before the stay (if the application is accepted after that date, the date of acceptance) No penalty will be charged for the number of people corresponding to (rounded up if applicable).

[Our facility's right to cancel the contract]

Article 7

1. The hotel may cancel the accommodation contract in the following cases.
 - (1) When the Guest is deemed to be at risk of committing, or has committed, an act that violates the provisions of laws and regulations, public order, or good morals regarding accommodation.
 - (2) When the Guest is deemed to fall under any of the following A to C:
 - 1.An organized crime group, a member of an organized crime group, a quasi-member of an organized crime group, a person associated with an organized crime group, and other anti-social forces
 2. When the organized crime group or organized crime group member is a corporation or other organization that controls business activities.
 - 3.A corporation that has one of its officers who is a member of an organized crime group.
 - (3) When a guest engages in behavior that causes significant inconvenience to other guests.

- (4) When the guest is clearly recognized as having a contagious disease.
 - (5) When violent demands are made regarding accommodation or a burden that exceeds a reasonable range is demanded.
 - (6) When accommodation is not possible due to reasons caused by force majeure such as natural disasters.
 - (7) Cases that fall under the provisions of Article 11 of the Ishikawa Prefecture Hotel Business Act Enforcement Ordinance.
 - (8) When smoking while sleeping in the bedroom, tampering with firefighting equipment, etc., or otherwise failing to comply with the prohibitions set forth by the hotel's rules of use.
2. When the hotel cancels the accommodation contract based on the provisions of the preceding paragraph, the guest will not be charged for accommodation services, etc. that have not yet been provided to the guest.

[Registration of accommodation]

Article 8

1. Guests must register the following information at the front desk of the hotel on the day of their stay.
 - (1) Name, age, gender, address, and occupation of the guest
 - (2) For foreigners, nationality, passport number, place of entry, and date of entry
 - (3) Date of departure and scheduled time of departure
 - (4) Other matters deemed necessary by our museum
2. For foreigners who do not have an address in Japan, we will make a copy of their passport.
3. If the Guest intends to pay the charges set forth in Article 12 using a method that can be substituted for currency, such as a traveler's check, accommodation voucher, or credit card, the Guest must present these in advance at the time of registration as set forth in the preceding paragraph.

[Room usage hours]

Article 9

1. Guests may use guest rooms at the hotel from 3:00 pm to 10:00 am the next morning. However, if you stay for consecutive nights, you can use it all day except for the day of arrival and the day of departure.
2. Notwithstanding the provisions of the preceding paragraph, the hotel may accept the use of guest rooms outside of the hours specified in the same paragraph. In this case, the following additional charges will be charged. Please ask the front desk for details.
 - (1) Room with hot spring bath → 2,200 yen per person per hour (tax included)
 - (2) Regular room → 1,100 yen per person per hour (tax included)

[Compliance with usage rules]

Article 10

Guests must abide by the rules of use established by the Hotel and posted within the Hotel.

【business hours】

Article 11

The business hours of our main facilities are shown on other pages of this guidebook. However, the displayed time may be changed temporarily if necessary. In that case, we will notify you by an appropriate method.

[Payment]

Article 12

1. The details of the accommodation fees, etc. to be paid by the Guest are as listed in Attached Table 1.
2. Payment of the accommodation charges, etc. in the preceding paragraph shall be made in currency or by alternative methods approved by the Hotel, such as traveler's checks, accommodation coupons, credit cards, etc., at the front desk upon the guest's departure or upon request by the Hotel. .
3. Even if the guest voluntarily chooses not to stay after the hotel has provided a guest room to the guest and the guest is able to use the room, the accommodation fee will still be charged.

[Our Responsibility]

Article 13

1. The hotel will compensate the guest for any damage caused to the guest due to the performance or nonperformance of the accommodation contract and related contracts. However, this does not apply if the damage is not due to reasons attributable to the hotel.
2. Our hotel has inn liability insurance to deal with the unlikely event of a fire, etc.

[Handling when the contracted room cannot be provided]

Article 14

1. If the hotel is unable to provide the guest with the guest's contracted room, the hotel will, with the guest's consent, arrange for another accommodation facility with the same conditions as possible.
2. If the hotel is unable to arrange other accommodations, regardless of the provisions of the preceding paragraph, the hotel will pay the guest a compensation fee equivalent to the cancellation fee, and the compensation fee will be applied to the amount of damages. However, if there is no reason attributable to the hotel for the inability to provide a guest room, no compensation fee will be paid.

[Handling of deposited items]

Article 15

1. In the event that the goods, cash, or valuables left at the front desk by the guest are lost, damaged, or otherwise damaged, the hotel will compensate for the damage, unless the damage is caused by force majeure. However, with regard to cash and valuables, if the hotel requests a declaration of the type and value of such items and the guest fails to do so, the hotel will compensate the guest for damages up to 150,000 yen. To do.

2. In the event that damage such as loss or damage occurs to goods, cash, or valuables brought into the hotel by the guest and not deposited at the front desk, due to intentional or negligent behavior on the part of the hotel, The hotel will compensate for the damage. However, for items for which the type and value have not been disclosed in advance by the guest, the hotel will compensate for damages up to 150,000 yen, unless there is intentional or gross negligence on the part of the hotel.

[Storage of guest baggage or personal effects]

Article 16

1. If the guest's baggage arrives at the hotel prior to their stay, the hotel will take responsibility for storing the baggage and hand it over to the guest when checking in at the front desk, only if the hotel receives approval prior to the guest's arrival.

2. If the guest's baggage or personal effects are left behind at the hotel after the guest has checked out, and the owner is identified, the hotel will contact the owner and request instructions. Masu. However, if there is no instruction from the owner or if the owner cannot be identified, the item will be kept for 7 days including the date of discovery and then delivered to the nearest police station.

3. In the case of the preceding two paragraphs, our hotel's responsibility for the storage of the guest's baggage or personal effects shall be in accordance with the provisions of Paragraph 1 of the preceding Article in the case of Paragraph 1, and in the provisions of Paragraph 2 of the same Article in the case of the preceding paragraph. In accordance with the provisions of Section 1.

[Parking responsibilities]

Article 17

When a guest uses the hotel's parking lot, the hotel rents the space and does not assume responsibility for the management of the vehicle, regardless of whether the vehicle key is entrusted to the guest. However, in the event that damage is caused intentionally or negligently by the hotel in managing the parking lot, the hotel will be held responsible for compensation.

[Responsibility of guests]

Article 18

If the hotel suffers damage due to the guest's intentional or negligent act, the guest will be required to compensate the hotel for the damage.

[Governing law and competent court]

Article 19

Disputes regarding accommodation contracts between our hotel and guests shall be governed by Japanese law, and the district court or summary court having jurisdiction over the location of our hotel shall have exclusive jurisdiction.

[Validity of Accommodation Terms and Conditions]

Article 20

These terms and conditions are effective from April 1, 2019. Please note that these terms and conditions may be revised or changed without prior notice.

*Breakdown of accommodation fees, etc. in attached table 1

(Related to Article 2, Paragraph 1 and Article 12, Paragraph 1))

Total amount to be paid by the guest	
	breakdown
hotel fee	①Basic accommodation fee (room fee + breakfast/dinner fee) ②Service charge (included in ①)
additional fee	③Additional charges (not included in ①) ④Service charge (included in ③)
tax	⑤ Consumption tax ⑥ Bathing tax

[Appended Table 1 Notes]

1. Basic accommodation charges are based on the price list posted at the front desk.
2. Children's rates apply to elementary school students and younger, and when meals and bedding equivalent to those for adults are provided, 70% of the adult rate is applied, and when children's meals and bedding are provided, it is 70% of the adult rate. 50% of the adult price will be charged. For infants for whom bedding and meals are not provided, a fee of 3,000 yen (excluding tax) will be charged.